

TOWN OF HAMPDEN PARKS & RECREATION GOLF SIMULATOR CODE OF CONDUCT



1. Conduct & Use Rules

- Users must follow all posted safety rules and any instructions from staff.
- Only facility-provided golf balls and tees are allowed in the simulator; the use of cracked or unapproved balls can damage the screen or system, and users who cause damage with non-approved equipment are liable for repair costs.
- Food and drink may or may not be allowed in the simulator bay (depending on your facility policy). If allowed, they should be restricted to controlled containers (e.g., closed bottles) to reduce risk of spills, which may otherwise result in additional cleaning or repair fees.

2. Reporting Damage

- Users must report any equipment malfunction or damage immediately to staff.
- After a session, simulator bay will be inspected. If damage is found, the user will be notified, and an assessment of repair costs will be made.

3. Repair Costs, Invoicing & Payment

- Repair or replacement costs will be based on the actual cost of parts and labor.
- Users will receive an invoice for the damage cost. Payment is required within a defined timeframe (30 days).
- If intentional or repeated damage occurs, the facility may refuse future bookings or revoke access privileges.

Signed: _____

Printed: _____